

**DSS ADMINISTRATIVE LETTER ECONOMIC AND FAMILY SERVICES 21-2020
EFS_FNS_AL-21-2020**

Food and Nutrition Services (FNS)

TO: County Directors of Social Services
ATTENTION: Food and Nutrition Services Managers and Supervisors
DATE: June 25, 2020
SUBJECT: Extension of COVID-19 Pandemic Claims Suspension and Fair Hearing Timeframe Waivers for July 2020
EFFECTIVE: Upon Receipt
PRIORITY: For Information and Action

I. GENERAL INFORMATION

Based on the state's continued economic status due to COVID-19 North Carolina Department of Health and Human Services (DHHS) requested and was approved for waivers to suspend claims collections and suspend fair hearing timeframes. These two waivers were extended through July 31, 2020.

II. POLICY PROCEDURES

There are no policy procedure changes for the waivers addressed in this letter. All terms and conditions outlined within the previously approved adjustment(s) apply.

III. IMPLEMENTATION INSTRUCTIONS

The following waivers have been extended until July 31, 2020 by the United States Department of Agriculture (USDA) and the implementation instructions updated as follows:

- **[EFS FNS AL-9-2020 Suspension of Claim Collections.](#)**

This policy is effective upon receipt for collection of all current FNS and WF overpayments and delay of collection on newly established FNS and WF overpayments through July 31, 2020. Submit any questions regarding this information to the Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov.

- **[EFS FNS AL-10-2020 FNS State Fair Hearings Conducted by Telephone.](#)**

The state fair hearings suspension of timeframes was extended through July 31, 2020. The fair hearings process may be extended up to 120 days from receipt of the

request for fair hearings that were already in process or for which requests are received from March 1 through July 31, 2020. Submit any questions regarding this information to the Hearings & Appeals Section at Medicaid.DSS.State.Appeals@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "David Locklear". The signature is written in a cursive style with a large initial "D".

David Locklear, Deputy Director
Economic and Family Services

DL/rc